# Paraplanning Online Security Policy

## Data Protection

As a registered Data Controller, Paraplanning Online is strongly committed to preserving the privacy of its customers in accordance with the principles of the General Data Protection Regulations (GDPR).

For further information regarding how we collect and use any personal information you provide to us and how we safeguard the privacy of such information, please refer to the Privacy Policy on our website.

We maintain strict security standards and procedures in relation to the password protected element of our site with a view to preventing unauthorised access to your data by anyone, including our staff. We use leading technologies such as (but not limited to) password encryption, firewalls and server authentication to protect the security of your data. All PPOL staff and any third parties hired to provide support services, will be required to observe our privacy standards and to allow us to audit them for compliance.

## Payment Security

Our payment system is run for us by Smart Debit which operates a secure server in the processing of direct debit transactions. Their infrastructure complies with all requirements of SAS70 Level II and PCI DSS 1.2 and is successfully audited yearly.

On signing up to a licence for PPOL over the internet, your browser connects with our website through a SSL ("Secure Sockets Layer"). SSL is an industry-standard protocol for encryption over the internet.

## Hardware

As the PPOL solution is designed to run using Microsoft technologies it has been created using Microsoft-recommended practices by Microsoft certified developers.

Our web systems are held at a PCI Compliant, Tier III data centre in London which is physically secure, power-safe and fire-safe.

PPOL's live database is protected by an industry-leading hardware firewall which prevents unauthorised external parties connecting to the database and extracting any sensitive information.

The application is run on Microsoft Windows servers, which are regularly checked for on-going PCI compliance by Security Metrics and McAfee.